

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

B. Reilly BARRY et al.

**RESPONSE UNDER 37 CFR § 1.116  
EXPEDITED PROCEDURE**

Application Serial No.: 09/159,695

Examiner: Jaroenchonwanit, B.

Filing Date: September 24, 1998

Group Art Unit: 2143

Customer No.: 25537

Attorney Docket No.: 09710-1121

Client Docket No.: COS 97 087

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR TELECOMMUNICATIONS  
MANAGEMENT

Mail Stop AF

Alexandria, VA 22313-1450

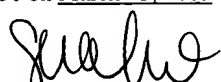
**AMENDMENT TRANSMITTAL LETTER**

Transmitted herewith is an amendment in the above-identified application.

FEE CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	109	MINUS	109	0	\$50	\$ 0.00
INDEP. CLAIMS	4	MINUS	4	0	\$200	\$ 0.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>December 15, 2004</u> to and through <u>March 15, 2005</u> , for an extension of: <input type="checkbox"/> One month (\$120) <input type="checkbox"/> Two months (\$450) <input type="checkbox"/> Three months (\$1,020) <input type="checkbox"/> Four months (\$1,590)						\$ 0.00
TOTAL ADDITIONAL FEE DUE:						\$ 0.00

- ☐ Applicant claims small entity status. See 37 CFR § 1.27.
- ☒ No additional fee is required.
- ☐ Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.
- ☒ The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17


I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Alexandria, VA, 22313-1450 on March 15, 2005.

  
Sera Cho

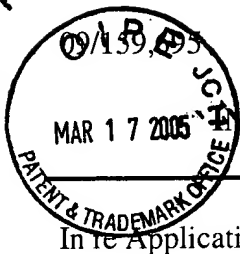
Date: March 15, 2005

Respectfully submitted,

DITTHAVONG &amp; CARLSON, P.C.

  
Phouphanomketh Ditthavong  
Reg. No. 44658

Date: March 15, 2005



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**BOX AF**

Patent

*Handwritten:* 2143

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**Reply under 37 CFR 1.116  
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TELECOMMUNICATIONS MANAGEMENT

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Alexandria, VA 22313-1450

**RESPONSE UNDER 37 CFR 1.116**

Dear Sir:

In response to the final Office Action of December 15, 2004, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS .....2

REMARKS .....36